

Formerly Tropical Exterminators Ltd

**Rentokil**  
**322-2157**



# DEAD. SIMPLE.

**The #1 Termite Exterminator in The Bahamas**

**WELCOME AND THANK YOU FOR CONSIDERING RENTOKIL FOR  
SUPPORTING YOU WITH TERMITE CONTROL.**

We have been doing this for over 60 years in The Bahamas. We have the safest, most experienced teams in the country. When we do it, we do it properly and what we do lasts. If you're reading this brochure, you may well have contacted us for a FREE inspection and have been visited by one of our sales team.

**If not, please call 322-2157 or email [Shena.Wilson@rentokil-initial.com](mailto:Shena.Wilson@rentokil-initial.com)  
to arrange your FREE Inspection.**



## WHY CHOOSE RENTOKIL OVER OTHER COMPANIES, WHAT MAKES US DIFFERENT?

### Experience & Quality of Work

We have been doing this for 60 years. We use more gas than others to ensure we exterminate, as buildings and construction differences mean by using just a bit more gas makes sure your 3 year warranty will really be 3 years. We are often asked by disappointed customers of other companies to return within 3 years to fumigate properly and deliver a quality fumigation for them.

**In fumigation, cheaper is not better.**

### 50% Deposit

Is all we require to confirm a date when we will be there. The remaining 50% is due on completion.

### Payment plans

Are available for the remaining 50% helping you manage your budget.

### Security guard

On site during the fumigation is part of our service.

### Speedy Fumigation Option

Extra gas can be injected, to exceed the required concentration levels sooner and have a kill time of between 6 to 12 hours instead of 24. Often a request from our commercial customers to ensure they have

their business open as soon as possible, the extra gas needed is added to your quote. It's an added option if time is critical for your business.

### After service

An extended Warranty AFTER 3 years is available, with an annual inspection as part of the cover. Ask us for more details about our Annual Termite Plan. An annual payment which is a percentage of your original fumigation and you're covered by us to always inspect and treat whenever you need.

### Safety

We look after our team and your property by using life lines and harnesses on your roof. Everyone needs to go home safely after work.

### Other services

We provide services for tackling other pests, such as Birds, Raccoons, Rodents, Roaches, Flying insects (including wasps & mosquito's) training for commercial businesses, educating schools and commercial businesses for FREE on what attracts pests and what you can do to prevent.

**Hygiene and sanitisation** products and services, with a shop at Fifth Terrace



### FURNITURE FUMIGATIONS

Is another added service. If after you have fumigated you wish to introduce new furniture or wooden items we can fumigate small items/furniture in our on site container at Fifth Terra

**Retail Shop & Free help.** Our shop on Fifth Terrace has the certified products to tackle any pest with free expert advice on what you can use.

FREE EXPERT INSPECTIONS not sure what you have, let the experts come and visit you for FREE to make sure and offer the solution. Call 322 2157

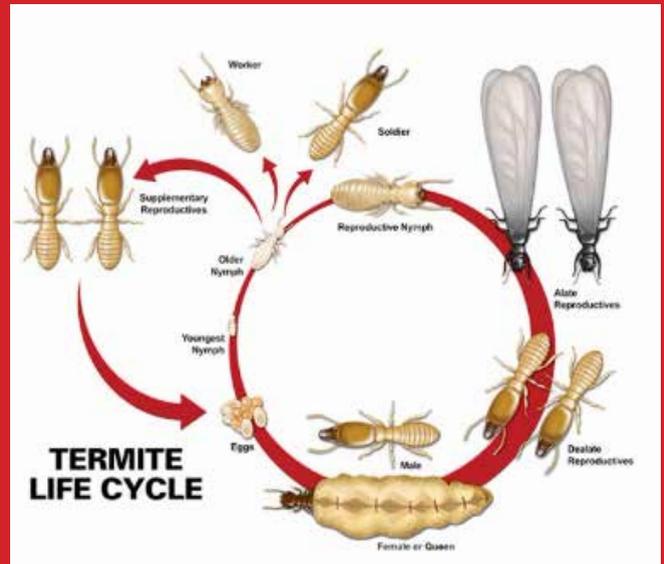
**WE ARE A ONE STOP SHOP FOR ALL YOUR PEST AND HYGIENE REQUIREMENTS.**

# TERMITE SOLUTIONS

Pre Construction Options  
Preventative products  
Extended Warranty and inspection  
Tackling Subterranean Termites  
Fumigation for Dry Wood Termites

## WHAT ARE TERMITES?

Insects that live in the ground (Subterranean Termites) or above ground in wood (Dry Wood termites). (Carpenter ants are often mistaken for winged termites and vice versa hence call us for a FREE visit and consult the experts).



**Subterranean Termites and DryWood termites are dealt with differently.**

There are so many different termite species in The Bahamas, all have a different life cycle and “swarming / flying” event as they look to mate and start new colonies. As we have so many different species, any month can be their “Swarming / Flying” event.

Rain & moist air tends to trigger these events.

If you are experiencing Swarming/Flying events try a few simple tips to prevent getting on or near your property. Bright lighting can often attract. If you are seeing a swarming event outside your property, switch off your lights, close curtains/blinds, consider changing outside bulbs to less bright/coloured bulbs.

Check your screens and any entry points for the winged termites and have them fixed. If any make it inside, try to spray them with a chemical of some sort that you can see works. Try to prevent them landing, mating and then you see only discarded wings. That can mean they are inside your property.

### Treatments

#### Pre-Construction Solutions

Subterranean Termites are in the ground all over the Bahamas, chances are your building on top of or nearby termite nests. Protect your property with pre-construction spraying of the soil just before you lay your first slabs, create a Neurotoxin barrier that lasts 5 years.

Not allowed to spray? Don't want to spray? Prefer an environmentally friendly solution?



## TERMIFILM

is a treated plastic layer which is a damp course and impregnated with a neurotoxin that has a 10 year warranty and is laid over your ground slab before you build up. Contact me for more information [Mark.McCluskey@Rentokil-Initial.com](mailto:Mark.McCluskey@Rentokil-Initial.com) for more information.

### Preventative

Don't have termites now ? But next door has? The empty plot nearby has a Termite mound?

The sad reality is if your neighbour or plots nearby have termites, then they will likely come your way. Hundreds of feet for Subterranean termites to travel is not uncommon, it just takes time and the first signs are the tell tale mud trails on trees or your property walls.

Rentokil is introducing a revolutionary product you can lay in the ground as a preventative barrier, this can be the form of a trench, sprayed and covered over.

Or bait stations laid 6ft apart in the ground with a Neurotoxin in the bait stations and if you are getting flying dry wood termites from nearby, we can also lay above ground bait stations. Ask us for more information on preventative solutions.

## Monitoring & Extended Warranty plan ( Annual Termite Plan )

Every fumigation we carry out (paid in full) receives our 3 year Warranty. But what happens after 3 years?

You can join our Annual Termite Plan. For an agreed annual payment, (a small percentage of your original Fumigation cost) and we will inspect on an annual basis, any treatments needed is covered as long as your plan is up to date. If termites come back in years to come then as long as you keep up your payments any future fumigation is covered.

Call the office on 322 2157 and ask for Shena or Mariah to answer any questions you may have .



## TREATING SUBTERRANEAN TERMITES

Subterranean Termites live in underground nests, often hundreds of feet away from where you are seeing them, old tree stumps, dying trees, or deep underground, with no sign of the nest, only mud trails on or near your property.

### Subterranean Termites are not treated by tenting and fumigation.

Yes, that process will kill everything in the property at that time ( including Subterranean termites, rodents, roaches, flies, wasps - everything ).

But as the subterranean termite nest is underground and/or hundreds of feet away, they will be back.

To exterminate them and protect your property we use a specialist Neurotoxin to impregnate your property walls/masonry every 2 ft and 2 ft high approximately. This involves drilling a hole a 3rd of an inch into the masonry and injecting the chemical, providing you a ring of defence. We fill in afterwards with cement to seal the hole.

The holes are drilled into any masonry, walls & floors to ensure a ring of chemical is injected to all possible entry points. THIS CAN INCLUDE INSIDE WALLS which your sales team member will clarify. Tiled areas may require drilling and they can break if fragile.

There is a certain amount of disruption in the noise from the drilling and some dust, but anyone in the property can stay in as normal.

Your preparation for subterranean treatment is to have plans/blueprints of the layout of pipes and electric wires inside your walls and floors. If no plans are available we will ask your permission to drill in areas we think there are no pipes or electricity conduits.

Our team's safety is our number one priority, drilling into wires and pipes can cause harm to them and others. If you're unable to confirm wires and or pipe locations and don't give your permission, then we can't drill in that area.

Once the Neurotoxin is providing a ring of defence for your property, it comes into contact with any subterranean termites and coats them with the chemical. It doesn't kill them at first, the termites communicate and rub against each other in the mud lines and by coating one, it spreads the Neurotoxin to the next and the next. Eventually bringing the chemical to the nest.

After approx 10 days ( plenty of time for the toxin to be brought to the nest usually ) it starts to affect their nervous system and eradicate any termites that came into contact with and killing the whole nest.

The warranty on this treatment is 5 years.

## Treating Dry Wood Termites

As the name suggests they live in the wood in your property wherever it may be. Your first indication may be the debris they eject from tiny holes as they burrow and feast on the wood and unbeknown to you a colony is hollowing out your wooden beams/floors etc.

If they are still in a localised area, a certain piece of furniture, or a small localised area of wood, it is possible to treat that localised area to delay their spread. ( we offer a furniture fumigation service to treat in our container at Fifth Terrace ), but if they are in any wood that is connected to any other wood they may well have spread to other pieces that we can't see yet.

They will spread, reducing wood to dust over time.



A fumigation is the only way to exterminate all. Fumigation works by creating an environment where a specialist gas is injected into the property and it can't escape ( or escape quickly ) allowing a build up in concentration of gas, where it gets to a point where it kills everything inside the property.



The tent you often see is what creates the seal to keep the gas inside, or in some circumstances where a particular roof with specialised construction is in place, we can " Tape & Seal " plastic sheets from the inside of the property and create a seal for no gas to escape. (also available for fragile roof tiles).

The specialist gas has a small enough molecular structure that it seeps through wood and concrete and gets inside every tiny hole the termites have made and into where they are, poisoning them. Stronger and hard to get to, termites may take several days to die after being poisoned by the gas. The fumigation will also kill anything inside at the time of that fumigation, often dead cockroaches, lizards and rodents are found after.

Tenting does cause some disruption, an average fumigation can be approx 3/4 days. A day to put up the tent, a day left on and a day to remove and aerate the

property. At that time, nobody can be inside until the building is given the all clear by our certified fumigator.

A normal fumigation is usually 3/4 days in total , but bad weather can delay the process as we don't allow our team to work on roofs when it's raining and or the wind is too strong.

Some buildings take longer than others to allow the gas to escape, more windows and doors means quicker gas escaping, less windows and doors and corridors etc can take much longer and sometimes it needs over night of the 3rd day into a 4th before the gas has all gone.

( Specialist foam insulation inside roofs can take a long time for the gas to seep back out of ). Large structures can often take a day and half and even 2 to 3 days to get tents fully sealed. Your sales rep on visiting can advise you on the estimated time for the fumigation process.

## NEW - Speedy Fumigation Service !

Fumigations can be speeded up by injecting extra gas into the property to exceed the required concentration levels sooner and have a kill time of between 6 to 12 hours instead of 24. This is often a request from our commercial customers to ensure they have their business open as soon as possible and the extra gas needed is added to your quote. This Speedy service is dependent on several factors like the construction of the building, please ask your sales rep for more information.

We always inject a bit more to make sure the termites are exterminated. As a customer we want you to have peace of mind compared to “ cheap “ fumigations. We ensure the work we do is going to do the job properly and really last 3 years.

Once you receive a quote, the quote signed and returned to [Shena.Wilson@Rentokil-Initial.com](mailto:Shena.Wilson@Rentokil-Initial.com) with a 50% deposit payment starts the process of agreeing a suitable date for your fumigation.

This brochure has everything you need to prepare for your fumigation, but a pre inspection by our operations team will also happen a few days before the fumigation to check on all the items listed below ( Roof integrity, aerals and plants especially ) .

### Preparation for Tenting Outside

There is a certain amount of preparation needed by the customer to ensure the tenting goes to plan. The tents are heavy, 200 lbs in weight and by covering the roof, they can weigh on aerals, satellite dishes, outside lights, CCTV cameras ( anything that is attached to a property ).

They should be removed where possible, or sign the waiver that you understand they should be removed and couldn't, so you accept they may be damaged before we can start work.

Sometimes, weaknesses in the roof are only identified when our team are walking on the roof with the heavy tents. If we have any concerns about the strength of the roof and it poses a risk, we may stop immediately, to assess further. Hopefully any hazards are identified before we are there on the day, but it can happen.

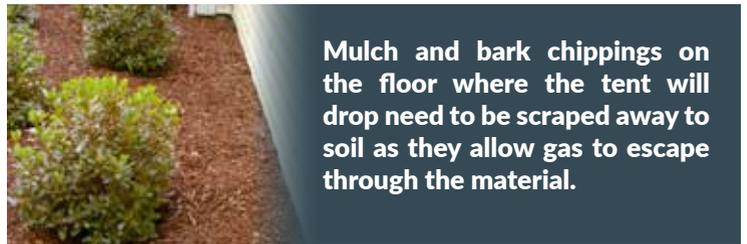
Other hazards include razor wire on or near where the tent has to drop to get to the ground, gates or walls in the way, preventing the tents dropping to the ground to make the seal. ( Razor wire in particular must be removed prior to us being on site, to avoid damage to the tents and injury to our team ).

Any trees, branches or plants that are touching the property within 2-3ft have to be trimmed back or



removed as they may interfere with the tent dropping and creating a seal.

Any plant inside the tent during fumigation will die from the process. Plant pots, bushes, all need to be taken out beyond 3ft or trimmed, or a waiver can be signed to confirm you're aware the plants will likely be killed.



Mulch and bark chippings on the floor where the tent will drop need to be scraped away to soil as they allow gas to escape through the material.

( There is sometimes a small chance that if a plant is very very heavily watered before the fumigation it may survive and the leaves go brown and die, but it's still alive to grow back. This has a very small rate of success but it can work as a last chance to try and save any plants if they can't be moved).



Big properties and tall buildings may require us to lift tents onto the roof using a crane and access for the crane is a consideration.



SCAN ME



SCAN ME

### Inside Preparation

Please see this link to a you tube video to watch [https://youtu.be/l\\_OrpEYiJSM](https://youtu.be/l_OrpEYiJSM)

All open food and medicines should be removed from the property. This includes inside the refrigerator, it can't have open food inside as the gas will get inside the refrigerator.

Food in hard plastic, glass, jars, cans that are UNOPENED and have the manufacturer's seal intact are okay to leave inside the property.

Unopened bottles of wine are okay as they are glass and still sealed.

Paper packaging such as with sugar and flour that is UNOPENED is not suitable to be left inside the property. Specialist bags are available to double bag and place these paper packaging inside.

If in doubt please contact Shena.Wilson@rentokil-initial.com on 322 2157 or your sales person looking after you. Please watch the You tube video first as it may well answer all your questions.

All doors, cupboards, drawers, manhole covers need to be opened please.



### UTILITIES

Electricity left ON - we use fans to circulate the gas quicker.

Water left ON - we use water to fill up long tubes to be weight on the tent skirts

Air con - fans ON to help circulate, but the cold setting switched off, we don't want it to be cold as that can slow the breathing of the termites and they take in less gas.



### PETS

Anything inside and or under the property will be killed if trapped inside, Cats especially are adept at sneaking back in without anyone knowing or the neighbours cat who is a regular visitor. Tell your neighbours, remove and cage your pets.

### Now Your Ready

On the day we need keys to open and set up fans and gas lines, then lock your property ( security will be on site from the time our Operations team leaves ).

Poison signs will be placed around the property.

Once the tent is erected and gas injected, nobody can enter until our trained team has cleared the building of gas. Our team return, ( 12 Hrs speedy fumigation service ) or 24 hrs later, start to remove the tents and open as many doors and windows as possible, with fans directed to push gas out and the air con fans on full to help aerate the building.

More windows and doors equals a quicker aeration. Quick means 6 - 8 hours

Less windows and doors, with corridors, stairwells will mean a longer aeration process, which is 8 hours or longer. Often if a property is taking a long time to aerate, we let it aerate over night of the 3rd night and clear by the morning of the 4th day.



**An average fumigation of a house sized property is most likely 3 nights away from the property.**

## SAFETY

If something is not safe or deemed a hazard our team can't continue until the hazard has been overcome.

Working on roofs at height means we ensure our team are always in safety harnesses attached to something to prevent falling off the roof.

Whoever you choose to allow on your property to carry out work, ask them what safety precautions are they taking to protect their team. We would like safety awareness and precautions to spread to others across the Bahamas. Too many injuries and deaths are from poor safety precautions and awareness.



We are a member of the Bahamas Association of Safety Professionals (BASP)



# WE APPRECIATE YOUR CUSTOM

### FREE AWARENESS TRAINING

As well as trying to inform others about safety we offer free "talks" to schools or commercial customers on anything we deal with. Helping businesses to raise awareness about what attracts pests.

For info on Free awareness training please discuss first with any of the sales team you met or email Mark. [mccuskey@rentokil-initial.com](mailto:mccuskey@rentokil-initial.com)

### BANKING DETAILS

Cheques Payable to Tropical Exterminators Ltd or Wire to  
**FIRST CARIBBEAN INTERNATIONAL BANK (BAHAMAS) LIMITED**

Branch # 09766 SWIFT CODE FCIBBSNS  
**Tropical Exterminators Ltd Account # 29113010**

**PLEASE MAKE CLEAR THE NAME OR QUOTE  
ADDRESS THIS PAYMENT REFERS TO**

Please call 322-2157 or email [Shena.Wilson@rentokil-initial.com](mailto:Shena.Wilson@rentokil-initial.com)

**CALL US: 325-2213**

**EMAIL: [sales-bahamas@rentokil-initial.com](mailto:sales-bahamas@rentokil-initial.com)**